



# GARANCY PROCESS CENTER

## Let's talk business. From request to approval.

**Particularly in the field of authorization allocations, withdrawal of authorizations and authorization amendments, business-oriented approval workflows are rapidly gaining in significance. This is largely due to the fact that the responsibility for ensuring that employees have the right access authorizations at the right time is being shouldered by the departments, not least as a result of legal regulations.**

The GARANCY Process Center speaks the language of the end user – both their native language and the business language. The browser-based solution is regarded by the end user as a help rather than a hindrance from the very first use and it guides the end user intuitively through the process and offers freedom along with the set processes. Our governance workflows offer the perfect balance between standardization of processes on the one hand and flexibility on the other.



Workflow Business Driver		
Business Driver	Business Benefits	PROCESS CENTER
Internal/ External Audit requests	Traceability	Self Service requests
Compliance requirements	Defined approval matrix	Process Designer
Poor visibility who has approved the access rights	Improved process quality Reduced process time	Overview reports for all requests
Need to improve performance – approval matrix	Automated eMail notifications	Process history
Poor escalation & delegation process	Defined escalation & delegation rules	Automated provisioning

## BRIDGING THE GAP BETWEEN BUSINESS AND IT

Today, the GARANCY Process Center forms an indispensable part of the compliance policy in many companies. The process reliability, transparency, traceability, flexibility and performance afforded by workflow systems forms an intrinsic part of modern IT concepts.

### THE IDEAL APPROVAL WORKFLOW

Particularly in the field of authorization allocations, withdrawal of authorizations and authorization amendments, business-oriented approval workflows are rapidly gaining in significance. The responsibility for ensuring that employees have the right access authorizations at the right time is being shouldered by the departments, not least as a result of legal regulations.

Added value and benefit potential of a workflow be realized:

- **Efficiency:** Standardized understanding of the authorization processes results in reduced susceptibility to errors and quicker processing times
- **Transparency:** Compliance with legal regulations
- **Control:** Protection from compliance violations

### MODERN AUTHORIZATION WORKFLOW WITH MAXIMUM FLEXIBILITY

What are the requirements for modern authorization workflow systems? A workflow standardizes work processes of the same type. It usually includes a large number of static applications and pre-defined approval levels. Despite this high level of standardization, the workflow must still offer maximum flexibility to cover as many situations encountered during everyday business as possible. After all, it is the exceptions, escalations and special cases that take up the most time.

### CREATING AD-HOC WORKFLOWS

With the GARANCY PROCESS CENTER, these exception processes are controlled by intelligent escalation, delegation and last but not least the option of ad-hoc changes during the run time. This flexibility and ability to make changes makes the process quicker and ideally suited for use in practice. The workflow is not interrupted by irregularities or error sources, but is continued in a solution-oriented way. It is also possible to trace all activities completely thanks to the automated full documentation.



Maximum transparency and control of GRC-relevant security processes

Access Management | Provisioning | Password Management | User Self Service | Governance | Role Lifecycle | Workflow | Recertification | SoD | Compliance Audit | Access Intelligence | Access Risk Management



## WORKFLOW-BASED REQUEST AND APPROVAL PROCEDURES

### BUSINESS PROCESS OPTIMIZATION

With the GARANCY Process Center, you gain control and transparency over your business processes relating to authorization management. The responsible managers can view all activities in the process overview and intervene if necessary.

This means that processes can be controlled and monitored much more effectively and the digital process display also helps to reduce through-put times. Using escalation rules, defined time periods can be specified for processing tasks and deadlines can be secured with e-mail notifications.

Each process is recorded, improving the documentation with no additional work. Colleagues are informed of new tasks and processes automatically via e-mail.

The information flow between colleagues, departments and sites is significantly improved, which helps to optimize the process quality.

### IDENTITY ACCESS GOVERNANCE

Governance in authorization management – also known as access governance – means transferring more responsibility to the departments to secure important business resources. Access activities of employees in the company are monitored more stringently as soon as access authorizations are approved and by carrying out regular checks (recertification) on existing rights. With the GARANCY Process Center, Beta Systems offers a wide range of workflow-supported application and approval processes, offering maximum transparency and control of GRC-relevant security processes.

Access governance transfers the responsibility and decision-making power for assigning access rights to the departments. The GARANCY Process Center from Beta Systems IAM Software AG provides simple, business-oriented processes, which can be used to implement efficient, revision-proof requirement workflows. The “need to know” approach and multi-dimensional approver structures can be broken down to the individual user level for requirement processes.



Employees have the right access authorizations  
at the right time.

Access Management | Provisioning | Password Management | User Self Service | Governance | Role Lifecycle |  
Workflow | Recertification | SoD | Compliance Audit | Access Intelligence | Access Risk Management

## ADVANTAGES FOR EVERYBODY INVOLVED

### COMPLIANCE

- Fulfillment of compliance regulations
- Prevention of compliance violations / segregation of duties
- Full documentation – all activities can be traced
- Reduced compliance costs

### IT-ADMINISTRATION

- Increased availability of IT systems to the user
- Built-in Workflow Designer allows for creating additional customer-specific processes.
- Automatic processing of approvals
- Less exceptions of rules
- Policy enforcement, i.e. the forced

### PROCESS OPTIMIZATION

- Fully automated implementation based on the last approval
- Pre-prepared templates for authorization applications
- Freely configurable workflows extending beyond authorization management
- Maximum flexibility combined with process reliability

### MANAGEMENT

- Increased transparency and revision-proof traceability
- Substitutes can be named
- Escalation rules with automatic reminders
- Simple delegation of processing and authorization steps

### USABILITY

- High acceptance thanks to simple and intuitive operation
- Front end for end users in the departments available in 12 languages
- Escalation, delegation ad-hoc changes help shorten throughput times
- End users can see the status of their application at all times (individual tracking)

### BUSINESS DEPARTMENTS

- Accelerated processes
- Translation from IT jargon to business language
- Process-oriented management of employees and resources
- Integration of external staff

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